
Improving the Efficiency of Regular Servicing Appointments

DRS Cyclical Servicing

 KIRONA™





DRS Cyclical Servicing Module Key Benefits



It automates the scheduling process of regular, cyclical appointments, saving your organisation having to schedule the jobs individually



It enables the cyclical servicing and maintenance work to be managed by postcode



It enables many jobs to be scheduled in DRS in bulk overnight without impacting the daytime response appointing process



It eliminates manual intervention to load appointments

Kirona is the market leader in providing field automation solutions to the UK housing sector, with over a quarter of the UK's managed housing stock maintained using our innovative solutions.

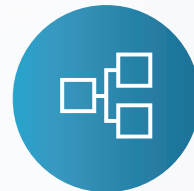
Applying the knowledge gained from working with the housing sector, Kirona have developed the DRS Cyclical Servicing Module; a unique optional, additional module for DRS Scheduler created specifically to improve the efficiency of your organisation's cyclical servicing and maintenance appointments.

Kirona DRS Cyclical Servicing Module



Seamless Integration

Integrates seamlessly with the standard DRS Scheduler solution and works with the same back office job and mobile update interfaces.



Automated Scheduling Process

It automates the scheduling process of regular, cyclical appointments such as gas servicing, electrical safety checks, smoke detector checks, fire alarms and extinguishers.



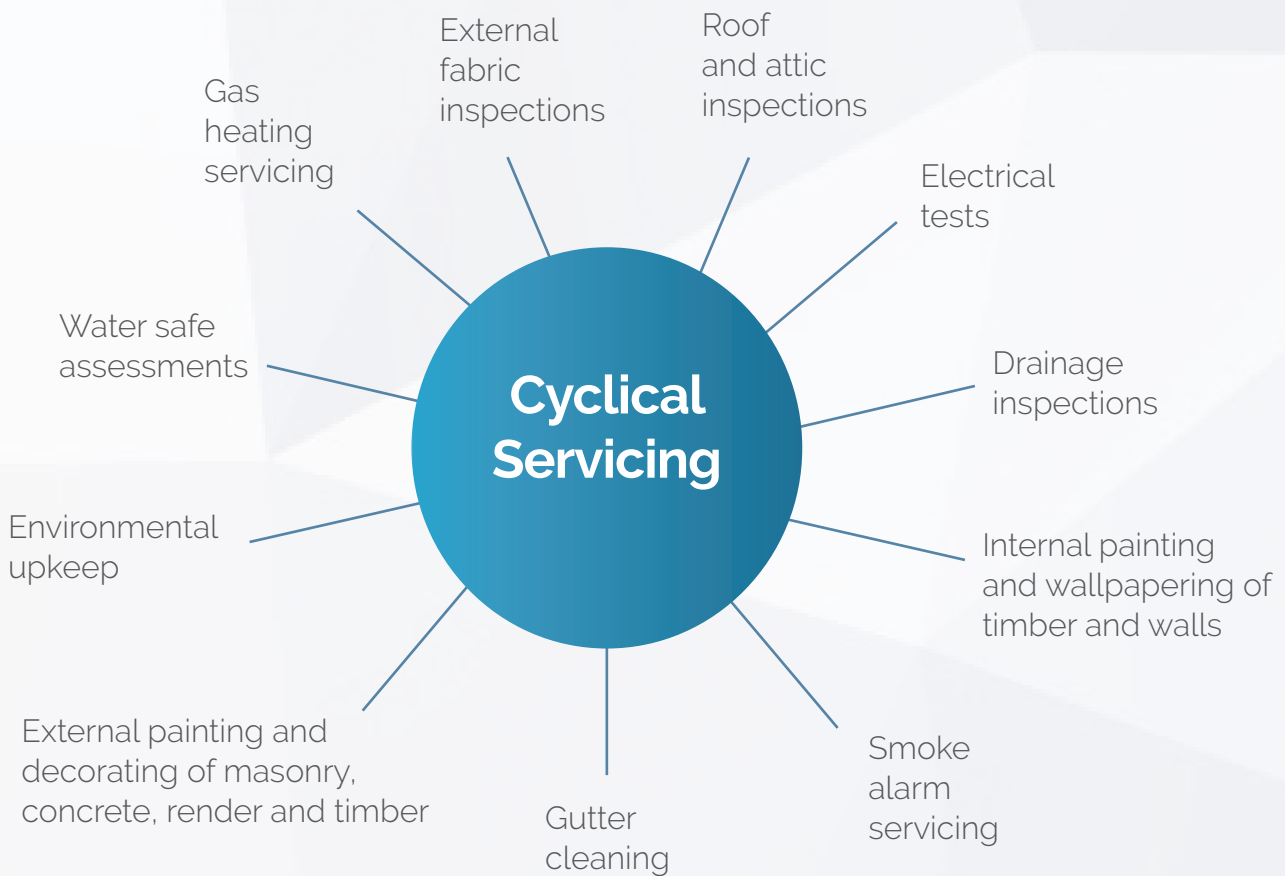
Cyclical Servicing

**Keeping The Quality Of
Homes Up To Standard**



Cyclical servicing and maintenance programmes are important for keeping housing stock up to standard and preventing gradual deterioration, while reducing the number of daily repairs on a property.

The type of work which falls into cyclical servicing and maintenance typically includes the following:





Improving The Efficiency Of Your Cyclical Servicing



How Does Kirona DRS Cyclical Servicing Module Work?

Step by step of the process:



When new orders are interfaced to DRS, it is possible to indicate that the new order is for a service requirement (based on the job codes).



Service requirements will be released from the core system ready for scheduling based on anniversary due dates. These will be scheduled overnight to avoid system performance issues (Utility Services).



The service requirements will then be sorted by postcode and will be loaded into the DRS software.



A special scheduling rule will ensure the data is loaded on to the diaries in a specified sequence to a defined loading level. That is, either by starting from a specified date in the future or by calculating a start date based on the target date.



The tasks are automatically loaded to the correct resource.



Enabling
Efficient Regular
Servicing
Appointments



Want to know more?

If you would like to discover more about how the DRS Cyclical Servicing module can enable your business to optimise performance, please contact your account manager for a no obligation consultation and demonstration.

Crown
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Supplier



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